Public phone call

Scenario: You are at the store picking up a few items and your friend is attempting to FaceTime you. Do you answer the call?

Consider this: Do other people in the store want to watch your video call? Do you want them eavesdropping? Facetime is best reserved for private areas. Facetime in public is like graffiti on a park bench, "Fools names and faces are often found in public places."
Further discussion: What could you say to a friend who was FTing in public without annoying them, to stop.

Consider This!

Phones & Driving

Scenario: You're driving to school and you get a call from a friend you've been playing phone tag with. What do you do?

Consider this: We all know driving and phones are a distraction and cause accidents. In fact, one out of five teen accidents involve phone usage. Don't drink and drive or talk/text and drive. Experts say that talking in the phone reduces driving attentiveness by 37%
Further discussion: What can you say to a friend who is clearly distracted while talking on the phone so they don't just get mad, but instead get better?

Consider This!

Phones & Friends

Scenario: You are with a group of friends having fun and you get a call you've been waiting for. Do you answer right then or call back later?

Consider this: Know when to say when. Step away from the...crowd. Just like no one wants second hand smoke, no one wants "second hand conversations." "Keep your distance" applies here, too.
Further discussion: How can you step away for the group without leaving them in the lurch?

Consider This!

Cashiers

Scenario: When you are checking out at the cash register at a store and you get a phone call, what do you do? What if you're already on a call?

Consider this: Think of it as if you are playing the game RED LIGHT, GREEN LIGHT. The person in front of you takes precedence. MUTE your call: RED LIGHT. Talk to the cashier: GREEN LIGHT. Give the cashier your "GREEN", then "GO."
Further discussion: Politeness at the cash register can get you discounts or information on upcoming sales, says Mark Ellwood, author of the book Bargain Fever as well as things like a check for broken eggs in a cartoon or spoiled grapes in a package. How has a cashier helped you with a purchase in the past?

Consider This!

Home Visit

Scenario: You are talking to a friend on the phone when someone knocks at your door. When you answer the door, what do you do with the phone call you are on?

Consider this: A friend in need is a friend indeed. But, there is a time and place for everything. Ask your friend on the phone to give you a minute. Then find out who is at the door. If it's the big bad wolf, don't let him in. In other words, if it's a salesman, tell them you're on a call. If it's a neighbor, see what they need, and keep the phone by your side, away from your face. Use your call to your advantage, but don't leave them "hanging" for too long.
Further discussion: How long is too long to leave a friend on hold while at the door?

Consider This!

Answering phone

Scenario: A call comes in from a number that you don't recognize. Do you anser? If you answer, how do you greet them?

Consider this: Introduce yourself! Especially if it's an unknown number. But only your first name! Strike a balance between cheery and cautious, careful and chipper.
Further discussion: Who do you know who does this well?

Consider This!